

# **Echo by Dyl - Refund Policy**

Effective Date: September 2, 2025

At Echo by Dyl, we strive to provide exceptional DJ services for your special events.

To ensure clarity and fairness, our refund policy is outlined below.

## **1. Deposits & Booking Fees**

- A non-refundable deposit is required to secure your date. This deposit guarantees your booking and reserves our services exclusively for your event.
- The deposit amount will be applied to your total event fee.

## **2. Cancellations by Echo by Dyl**

- In the unlikely event we cannot perform your event, we will provide a full refund of all payments made, including the deposit.
- We will also make reasonable efforts to recommend a qualified replacement DJ.

## **3. Event Changes**

- Date or time changes are subject to availability.
- Any changes made within 14 days of the event may incur additional fees.

## **4. No-Show / Weather / External Circumstances**

- Refunds are not provided for circumstances outside of our control, including but not limited to weather, venue restrictions, or client no-shows.

## **5. Payment Methods**

- Refunds, if applicable, will be issued via the original payment method within 10 business days of approval.

Contact:

Echo by Dyl

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