

Echo by Dyl - Refund Policy

Effective Date: September 2, 2025

At Echo by Dyl, we strive to provide exceptional DJ services for your special events. To ensure clarity and fairness, our refund policy is outlined below.

1. Deposits & Booking Fees

- A non-refundable deposit is required to secure your date. This deposit guarantees your booking and reserves our services exclusively for your event.
- The deposit amount will be applied to your total event fee.

2. Cancellations by Echo by Dyl

- In the unlikely event we cannot perform your event, we will provide a full refund of all payments made, including the deposit.
- We will also make reasonable efforts to recommend a qualified replacement DJ.

3. Event Changes

- Date or time changes are subject to availability.
- Any changes made within 14 days of the event may incur additional fees.

4. No-Show / Weather / External Circumstances

- Refunds are not provided for circumstances outside of our control, including but not limited to weather, venue restrictions, or client no-shows.

5. Payment Methods

- Refunds, if applicable, will be issued via the original payment method within 10 business days of approval.

Contact:

Echo by Dyl

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